

Value-Added Service Descriptions

Below is a brief explanation of many of our value-added services:

APPOINTMENTS

An appointment or notification service is available for customers requiring delivery notification or where a specific delivery time must be scheduled.

CHANGE IN BILL OF LADING TERMS

Where necessary, requests for alterations to the Bill of Lading or a change in payment terms may be provided upon presentation of a written letter of authorization.

C.O.D. CHARGES

C.O.D. service is available if the shipper requires Clark Freightways to pickup payment for goods or services in addition to the regular transportation charges.

CREDIT CHARGES

Charge: 2% per month (26.8% per annum)
Interest charges will be applied 30 days after the date of invoice.

DELIVERY/PICK-UP

The following Value-Added Services can be provided if requested:

TAILGATE: When a shipping/receiving dock is not available for pick-up or delivery, and the size, shape or weight of a shipment, or any part thereof, requires the use of specialized equipment such as a tailgate or liftgate.

PRIVATE RESIDENCE/NON-COMMERCIAL:

When loading or unloading is required at non-commercial premises or at non-commercial routes or areas such as private residences or rural addresses.

RE-DELIVERY: When delivery is not accomplished at first attempt, and a re-delivery is required.

SPECIAL PICK-UP/DELIVERY SERVICE: When loading or unloading is required at non-traditional sites such as construction sites, schools, tradeshow exhibits, or shopping malls, etc.

ADDITIONAL LABOUR/EXTRA MAN: For shipper or consignee convenience, extra manpower can be provided during loading or unloading when requested.

RE-STACKING OR SHIPMENT SORTATION:

Shipments requiring re-stacking or sortation during pick-up or delivery as required by either the shipper or consignee, or when skidded shipments are required to be broken down in order to complete delivery.

DELAYS/DETENTION/WAITING TIME

When equipment and manpower must be delayed for shipper or consignee convenience beyond normal free time allowances, a fee per hour may be provided.

DENSITY (OR CUBE RULE)

Shipments are subject to a minimum density of 10 lbs per cubic foot. Shipments utilizing over 10 lineal feet are charged at 1,000 lbs per lineal foot of trailer space used.

DANGEROUS GOODS SERVICE

Due to the special natural and handling requirements, the transportation of dangerous goods are subject to a special handling fee.

STORAGE CHARGES

Short-term storage for dry, cooler and frozen goods is available for customer convenience at all Clark Freightways facilities by special arrangement.

SUFFERANCE WAREHOUSE

In those instances where Canada Customs requires that a shipment be transported to, or be handled at a Sufferance Warehouse, the applied charges will be assessed to the payor of the freight charges.

TRAILER RENTAL/DEMURRAGE

Dry or temperature controlled trailers may be rented by the day, or be spotted in advance for shipper or consignee convenience.

VALUATION COVERAGE

A shipper may request excess valuation coverage over \$2.00 per lb by simply recording the declared value in the provided space on the Bill of Lading. An excess valuation charge equivalent to 2% of the valuation in excess of \$2.00 per pound is assessed.

(Note: In instances of extraordinary value, the company reserves the right to require either special packaging, additional charges or decline to accept liability).

WEEKEND OR HOLIDAY SERVICE

Saturday service is considered a normal service day for most points within Clark Freightways network, with the exception of the Lower Mainland. For shipper and consignee convenience, Clark Freightways can provide pick-ups and or deliveries in the Greater Vancouver area on weekends or holidays. A convenience charge will be applied in addition to the freight and applicable beyond charges.

ALL VALUE-ADDED SERVICES ARE SUBJECT TO ADDITIONAL CHARGES UNLESS SPECIFICALLY EXEMPTED IN WRITING AND ARE SUBJECT TO CHANGE WITHOUT NOTICE

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