



Effective January 1, 2017

Added Value Services – Definitions

Clark Freightways standard rates cover the transportation of commodities by a truck and driver including dock-to-dock pick-up and/or delivery of a single shipment in commercial areas of business, and in accordance with the normal practices and procedures of the carrier. For services beyond a standard pick-up and/or delivery, extra charges will apply in accordance with Clark Freightways' General Tariff and Added Value Services as follows. Additional services are cumulative, except by special agreement. "CWT" is defined as the charge per hundred pounds of a shipment. This document is subject to change.

For applicable charges, please contact Customer Service or your Account Manager.

Time Allotment for Pick-up or Delivery

(Detention)

The time included in the base rate for an individual pick-up or delivery is based on the total weight of the shipment as follows:

- 0 – 4,999 lbs – 15 mins
- 5,000 – 9,999 lbs – 30 mins
- 10,000 - 19,999 lbs - 60 mins
- 20,000+ lbs - 90 mins

For multiple shipments picked up or delivered, the allotted time will be calculated based on the aggregate weight of all shipments, plus 3 minutes per additional shipment to the overall time.

Inside Pickup or Delivery

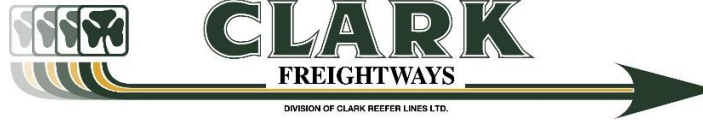
(Inside Delivery)

Where the pick up or delivery location is not to a designated loading area (eg. a freight dock or adjacent the freight access door) and the driver is required to deliver goods greater than 10 feet beyond an area such as a store front, back door, or office-front. This includes but is not limited to office buildings, retail outlets, shopping malls, private storage facilities, trade shows and/or behind counters, into coolers, or more than one location within the premise. Please note that Clark Freightways does not provide a service for stocking shelves, rotating stock, or performing deliveries requiring the use of stairways.

Beyond a Standard Truck Pickup or Delivery

(Beyond Truck)

When pick-up or delivery is performed over a distance that exceeds the overall length of the delivery vehicle. Examples: across a road or parking lot, through malls, along sidewalks.



Liftgate or Tailgate Service

(Liftgate)

Where the shipper or consignee does not have dock facilities and a lift-gate must be used to complete pick-up or delivery. Where the weight of a skid is greater than 2500lbs, the skid will be broken down and Stacking/Sorting charges will also apply. This charge only applies for shipments greater than 200lbs in total or with individual pieces greater than 48lbs.

Stacking / Sortation Service

(Sortation)

Where sorting, stacking or segregating services are performed as required or requested by the Shipper or Consignee (eg; for inventory control) to successfully complete the pick up or delivery. Includes the breakdown of wrapped/sealed skids, or the restacking of unsafe shipments for the purpose of transport. This charge applies only for shipments greater than 200lbs in total or with individual pieces greater than 48lbs.

Appointment Delivery or Pick-up

(Appointment Freight)

A delivery or pick-up that is required at a specific time frame, or required in less than a 2 hour time window. This fee also includes the requirement for the carrier to call in advance to booking a specific time.

Should an appointment be required for a pickup or delivery with multiple shipments, the charge will be pro-rated by bill of lading based on the percentage of weight of the individual shipment over the total weight of all shipments.

After Hours Pick up or Delivery

(Evening Delivery)

Where pickup or delivery is required between the hours of 6:00 PM and 6:00 AM. Applies to FL and LTL shipments

Non Completed Call

(Dead Call)

Where through no fault of the carrier, equipment has been dispatched but a pick up or delivery cannot be completed. Examples: *freight not ready upon arrival; shipper/consignee unavailable to admit driver; unannounced cancellation of shipment, freight not available.*

Re-delivery / Re-routing

(Redelivery)

Where, through no fault of the carrier, delivery cannot be completed in accordance with the waybill particulars (i.e. to a different change of address or location within the same city). Charges will apply for each subsequent attempt.

Non-Commercial Pickup or Delivery

(Residential Service)

A Pick up or delivery to/from an area outside of a commercial/industrial zoned business district. Includes any construction site, or a residential pickup or delivery (curbside service only available). A business running out of a private residence is not exempt. Travel to farms or orchards outside of local city limits will apply.





Powered Pallet Mover (EPJ) Required or Requested

(Special Equipment)

Where delivery cannot be safely and efficiently completed without an electrically-powered pallet mover.

Dangerous Goods Service

(Dangerous Goods)

Applies to all shipments that move under the Transportation of Dangerous Goods Act.

Excess Valuation Liability

(Valuation)

A shipper may request excess valuation over \$2.00 per pound by simply recording the declared value in the provided space on the Bill of Lading. In instances of extraordinary value the company reserves the right to require special packaging, additional charges or decline to accept liability.

Documents/Attachments

(Courier Service)

Where the shipper or consignee requires separate bill of lading for documents/enclosures or where by specific request documents must move separate from freight (eg. Invoices, special documents). Must appear as a separate line item on the original waybill.

Change in Bill of Lading Terms

(Change in Bill)

Requests for alterations to the original Bill of Lading after the shipment has been started in transit.

Storage Services

(Storage)

When through no fault of the carrier and/or for shipper or consignee convenience shipments are delayed and held beyond regularly-scheduled service (notwithstanding Acts of God). Charges to commence the day following the scheduled day of delivery. Carrier assumes no liability for perishable freight held over weekends, holidays or off-schedule shipping days.

Trailer Demurrage

(Demurrage)

When any load cannot be moved and delivered according to our regular service schedule, and the carrier is obliged to detain equipment while arrangements are made for final delivery.

Document Retrieval

(Retrieval)

Proofs of Delivery are normally made available through web services 48 hours after delivery. If earlier retrieval is required, or if the carrier is obliged to produce a copy already available, a per-document charge will be applied.

Clark Reefer Lines Ltd.
35 Burbidge Street
Coquitlam BC
V3K 5Z2



Office: 604.472.2130
Dispatch: 604.472.2131
Toll Free: 1.877.972.5275
info@clarkfreightways.com

Transportation Management or Logistics Services:

Transportation Management Services (“TMS”) are available by prior arrangement and written confirmation signed by the parties. These may include extraordinary data, documentation, notification and other logistics services which are outside the service scope of generally applicable freight rates.

