



Effective April 25, 2022

Added Value Services: Definitions

Clark Freightways standard rates cover the transportation of commodities by a truck and driver including dock-to-dock pick-up and/or delivery of a single shipment in commercial areas of business, and in accordance with the normal practices and procedures of the carrier. For services beyond a standard pick-up and/or delivery, extra charges will apply in accordance with Clark Freightways' General Tariff and Added Value Services as follows. Additional services are cumulative, except by special agreement. "CWT" is defined as the charge per hundred pounds of a shipment. This document is subject to change.

Additional Local Services (crane, flat deck etc)

Any additional third-party services booked or coordinated by Clark Freightways for shipments already in our possession will be billed at the rate of the service plus the surcharge rate. This is based on carrier/cartage availability.

After Hours Pick-up or Delivery

Where pickup or delivery is required between the hours of 6:00 PM and 6:00 AM. Applies to FL and LTL shipments

Appointment delivery or Pick-up

A delivery or pick-up that is required at a specific time frame, or required in less than a 2 hour time window. This fee also includes the requirement for the carrier to call in advance to booking a specific time. Should an appointment be required for a pickup or delivery with multiple shipments, the charge will be pro-rated by bill of lading based on the percentage of weight of the individual shipment over the total weight of all shipments.

Charge: plus applicable freight rate.

Call Ahead

When the receiver is asking for the driver to call before delivery on the same day it's going to be delivered.

Change in Bill of Lading Terms

Requests for alterations to the original Bill of Lading after the shipment has been started in transit.



Beyond a Standard Truck Pickup or Delivery

When pick-up or delivery is performed over a distance that exceeds the overall length of the delivery vehicle. Examples: across a road or parking lot, through malls, along sidewalks.

Cross Dock Fee Pallet moves, picked up or delivered on the same day. Storage charges may apply.

Dangerous Goods Service

Applies to all shipments that move under the Transportation of Dangerous Goods Act.

Documents/Attachments

Where the shipper or consignee requires separate bill of lading for documents/enclosures or where by specific request documents must move separate from freight (e.g. Invoices, special documents). Must appear as a separate line item on the original waybill.

Document Retrieval

Proofs of Delivery are normally made available through web services 48 hours after delivery. If earlier retrieval is required, or if the carrier is obliged to produce a copy already available, a per-document charge will be applied.

Electric Pallet Jack





Where delivery cannot be safely and efficiently completed without powered equipment.

Excess Valuation Liability

A shipper may request excess valuation over \$2.00 per pound by simply recording the declared value in the provided space on the Bill of Lading. In instances of extraordinary value the company reserves the right to require special packaging, additional charges or decline to accept liability.

Inside Pick-Up or Delivery

Where the pick up or delivery location is not to a designated loading area (e.g. a freight dock or adjacent the freight access door) and the driver is required to deliver goods greater than 10 feet beyond an area such as a store front, back door, or office-front. This includes but is not limited to office buildings, retail outlets, shopping malls, private storage facilities, trade shows and/or behind counters, into coolers, or more than one location within the premise. Please note that Clark Freightways does not provide a service for stocking shelves, rotating stock, or performing deliveries requiring the use of stairways.

Long Freight

Where an LTL shipment exceeds 120 inches / 10ft in length containing one or more piece.

Mailed Invoices

This service fee applies if invoices are being mailed out. If the bill-to party decides they do not want to receive invoices via email for free.

Non-Commercial Pickup or Delivery

A Pick up or delivery to/from an area outside of a commercial/industrial zoned business district. Includes any construction site, or a residential pickup or delivery (curbside service only available). A business running out of a private residence is not exempt. Travel to farms or orchards outside of local city limits will apply.

Non Completed Call





Where through no fault of the carrier equipment has been dispatched but a pick up or delivery cannot be completed. Examples: freight not ready upon arrival; shipper/consignee unavailable to admit driver; unannounced cancellation of shipment, freight not available.

Power Tailgate

Where the shipper or consignee does not have dock facilities and a lift-gate must be used to complete pick-up or delivery. Where the weight of a skid is greater than 2500lbs, the skid will be broken down and Stacking/Sorting charges will also apply. This charge only applies for shipments greater than 200lbs in total or with individual pieces greater than 48lbs.

Re-delivery

Where, through no fault of the carrier, delivery cannot be completed in accordance with the waybill particulars (i.e. to a different change of address or location within the same city). Charges will apply for each subsequent attempt.

Re-scale or Shipment cubing

If the bill of lading contains incorrect weights or cubic dimensions of the products being shipped, and Clark Freightways determines it requires re-scaling or re-cubing an additional charge will apply. The re-scaled or re-cubed weight will become the new billing weight

Reefer Download

If the bill-to party is requesting temperature information pertaining to a filed claim. Or severe issue with the delivered shipment. This information is only available on select pieces of equipment.

Single Shipment Surcharge



A single shipment picked up at one time and place, unaccompanied by any other shipments from the same pickup location and not subject to one of the exceptions below, will be subject to a charge in addition to all other applicable charges.

Exceptions: Shipments weighing 750 lbs or more
The customer had 10 shipments in the previous 7 calendar days

Stacking / Sorting Service

Where sorting, stacking or segregating services are performed as required or requested by the Shipper or Consignee (e.g. for inventory control) to successfully complete the pick up or delivery. Includes the breakdown of wrapped/sealed skids, or the restacking of unsafe shipments for the purpose of transport. This charge applies only for shipments greater than 200lbs in total or with individual pieces greater than 48lbs.

Storage Services

(Storage)

When through no fault of the carrier and for shipper or consignee convenience shipments are delayed and held beyond regularly-scheduled service (notwithstanding Acts of God). Charges to commence the day following the scheduled day of delivery. Carrier assumes no liability for perishable freight held over weekends, holidays or off-schedule shipping days.

Time Allotment for Pick-up or Delivery





The time included in the base rate for an individual pick-up or delivery is based on the total weight of the shipment as follows:

- 0 – 4,999 lbs - 15 mins
- 5,000 – 9,999 lbs - 30 mins
- 10,000 - 19,999 lbs - 60 mins
- 20,000+ lbs - 90 mins

For multiple shipments picked up or delivered, the allotted time will be calculated based on the aggregate weight of all shipments, plus 3 minutes per additional shipment to the overall time.

Charge: Should the equipment and manpower be delayed by shipper or consignee convenience and exceed the free time allotted, a charge of billed in 5 minute increments will apply until completion. For services performed after business hours (6:00PM - 6:00AM), weekends or statutory holidays, the rate will be charged at time and a half or every 5 minutes. Total time is calculated from the time the driver arrives on-site, and ends when the driver has the shipment(s) on board, receives all necessary documentation, and is able to leave the facility. Excess time charges begin 5 minutes after the allotted time has expired, and charged in increments of 5 minutes. In applying charges to a pickup or delivery with multiple shipments, the charge will be pro-rated by bill of lading based on the percentage of weight of the individual shipment over the total weight of all shipments.

Trailer Demurrage

When any load cannot be moved and delivered according to our regular service schedule, and the carrier is obliged to detain equipment while arrangements are made for final delivery.

Transportation Management or Logistics Services:

Transportation Management Services (“TMS”) are available by prior arrangement and written confirmation signed by the parties. These may include extraordinary data, documentation, notification and other logistics services which are outside the service scope of generally applicable freight rates.