



Effective April 01, 2026

## Added Value Services: Definitions & Charges

Clark Freightways standard rates cover the transportation of commodities by a truck and driver including dock-to-dock pick-up and/or delivery of a single shipment in commercial areas of business, and in accordance with the normal practices and procedures of the carrier. For required services over and above standard pick-up and/or delivery, additional charges will apply in accordance with Clark Freightways' General Tariff and Added Value Services. Additional services are cumulative, except by special agreement. "CWT" is defined as the charge per hundred pounds of a shipment. This schedule is updated regularly, with revisions posted to our website.

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<b>Administration Fee:</b>	Subject to 4.25% on the entire amount of the freight invoice including additional charges and taxes. This charge applies to freight invoices that do not have an established billable account to cover all administration processing.
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<b>Appointment:</b>	<b><i>\$43.50 per shipment charge</i></b> This charge applies when a shipment requires: a) that the carrier book and schedule specific appointment time of pick-up or delivery; or b) that the carrier be required to perform the pickup or delivery during a specified range of time that requires any departure from the carrier's regular operating procedures. Appointment charges will be applied if the service is required by the customer in order to complete delivery. Carrier will not be liable for any damages, costs, and/or fines arising from appointment delivery.
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<b>Attempted Pickup/Delivery:</b>	<b><i>\$100.00 per event</i></b> a) ATTEMPTED DELIVERY: This charge is applied when we have attempted to deliver freight and one of the following happens: <ul style="list-style-type: none"><li>• Consignee requests we deliver at another time.</li><li>• No answer at consignee's place of business.</li><li>• Consignee or Shipper request we deliver to a different address than that noted on the waybill within the terminal service area.</li><li>• Access to delivery area at time of delivery was restricted.</li><li>• Rural residential address may also be subject to re-delivery charges.</li></ul> b) ATTEMPTED PICKUP: This charge is applied when we have attempted to pick up freight and one of the following happens: <ul style="list-style-type: none"><li>• Shipper requests we pick up at another time.</li><li>• No answer at shipper's place of business.</li><li>• Consignee or Shipper request we pick up at another address within the terminal service area, not originally noted on Bill of Lading.</li><li>• Access to loading area at time of pickup was restricted and pick-up was cancelled.</li><li>• No freight is available for pickup.</li></ul>
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<b>Bill Of Lading Change:</b>	<b><i>\$25.00 per change</i></b> When requiring a change in the terms or other material information on the original Bill of Lading while the shipment is in transit. Examples include the authorizing of a change regarding payment of freight charges (i.e. from prepaid to collect), or delivery address, the shipment will be subject to the above charge.
<b>Consolidation:</b>	<b><i>\$2.15 CWT with \$26.50 minimum and \$150.00 maximum</i></b> When one customer tenders multiple shipments to Clark Freightways from the same shipper, at the same time, for delivery to the same consignee, on the same day, said shipments will be consolidated for more efficient rating and invoicing.
<b>Copies of Documents:</b>	<b><i>\$13.40 per document.</i></b> Where carrier is required to locate and provide copies of original documents (i.e.: Bills of Lading or Proofs of Delivery).
<b>Cross-Dock:</b>	<b><i>\$20.00 per skid spot with \$30.00 minimum</i></b> This charge applies when either a) the consignor has delivered a palletized shipment to Clark Freightways' dock for a consignee to pick up or; b) Clark provides a load/reload service at our facility. Cross-docked shipments may be assessed storage charges if pickup is delayed. See Storage Charges. If hand-bombing is required, a sortation charge will be applied. See Sortation.
<b>Cube (Density):</b>	All rates are subject to freight being assessed at 10 lbs per cubic foot. 10 lbs. per cubic foot calculation = Length (in) x Width (in) x Height (in) / 1728 x 10. If the shipment's "cubed" weight is greater than the actual weight, the cubed weight will apply in the calculation of freight charges. Note: When it is not possible to load on top of a shipment, the cube dimension for that shipment shall be based on a minimum height of 8 feet.
<b>Dangerous Goods:</b>	<b><i>\$45.50 per Bill of Lading</i></b>
<b>Demurrage:</b>	<b><i>\$100.00 per day per dry trailer.</i></b> <b><i>\$193.32 + TL FSC</i></b> per day per temperature-controlled trailer and positioning charges determined by location. The above rates will be given a free period of 24 hours after notification of availability. Saturdays, Sundays and Holidays will not be used in the computation of free time but will be included in the assessment of charges.

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<b>Detention with Power:</b>	<p><b><i>\$26.91 per 1/4 hour or part thereof</i></b>                  The wait time and detention rate above applies when the equipment and manpower is detained at the pickup or delivery point, such that loading or unloading is delayed; or the pickup or delivery time exceeds the allotted allowable time. Total time is calculated from the time the driver arrives on-site and ends when the driver has the shipment on board, receives all necessary documentation, and is able to leave the facility.                  Ex: delayed with no door or staff is unavailable to ship or receive.                  The time included in the base rate for an individual pick-up or delivery is based on the total weight of the shipment as follows:</p> <ul style="list-style-type: none"> <li>• 0 – 2500 lbs - 15 minutes</li> <li>• 2501 – 20,000 lbs - 30 minutes</li> <li>• 20,001+ lbs - 60 minutes</li> </ul>
<b>Express Service:</b>	<p>For Express Delivery Before 12pm Noon                  "Guaranteed before noon delivery" - 30% on net freight charges with a \$75.00 minimum                  "Guaranteed overnight" - 20% premium on net freight charges with a \$50.00 minimum                  For further details and conditions, and to verify that your shipment would qualify for our express, Express Service must be pre-arranged, and service requirement specified on the shipper's original waybill.</p>
<b>Inside Delivery or Pick Up:</b>	<p><b><i>\$1.75 per CWT with \$20.00 minimum</i></b>                  This charge will apply if pickup or delivery is requested through an entrance other than a proper freight bay, where there is no designated loading zone or the loading zone is not directly accessible by the truck, or the loading dock/zone is not available. This charge may be applied in combination with other AVS charges such as Lift-gate Pickup/Delivery.[MR1]</p>
<b>Lift-Gate Service:</b>	<p><b><i>\$2.75 CWT with \$25.00 minimum</i></b>                  Charge applies if the shipper or the consignee does not have a proper shipping / receiving dock to ensure safe handling of the freight, the receiving dock is unavailable, or the shipper or consignee states that the use of a lift gate is a requirement.                  Note: The maximum pallet weight for lift-gate service is 2000 lbs; pallets exceeding 2000 lbs may be broken down for safety and subject to sortation charges- see Sortation.</p>
<b>Linear Foot Rule:</b>	<p>1000 pounds per linear foot for shipments occupying 10 feet or more of trailer.                  When the freight occupies 10 feet of trailer space or more (or is packaged in such a way that other freight cannot be stored on top of or on either side of it), the chargeable weight will be calculated at 1000 lbs per linear foot of space used.                  (i.e.: 25 feet of trailer space used = 25,000 lbs). See also Cube (Density).</p>
<b>Over Length Freight</b>	<p><b><i>\$97.00 per shipment.</i></b>                  Shipments containing one or more articles that equal or exceed 10 feet in length.</p>
<b>Off Hour Pickup / Delivery:</b>	<p><b><i>\$200.00 per shipment</i></b>                  This charge applies in addition to the prescribed freight charges for pickups / deliveries that fall between 6:00 p.m. to 6:00 a.m. This service requires to be pre- arranged at least 24 hours in advance. Any detention time will be charged in addition.</p>
<b>Off-Route:</b>	<p><b><i>\$24.00 + FSC per shipment</i></b>                  This charge is applied when we pick up or deliver at a rural address, such as wineries, orchards or farms that require our equipment to travel off regular truck routes, or outside of local commercial zones.</p>





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<b>Payment of Charges:</b>	Any and all charges assessed pursuant to the following terms and conditions, shall be paid by the party responsible for the freight charges. When additional services (Added-Value Services or “AVS”) are also required in order to complete pickup, crossdocking or delivery, the paying party is responsible regardless of who necessitated it, whether or not the paying party is the consignor, consignee, or third party. Freight charges default to consignee as “Freight Charges Collect”) if not indicated by the shipper on the original Bill of lading. Resulting request for billing adjustments subject to Change of Waybill charges (see above).
<b>Protect From Freezing:</b>	This service will be provided when the shipper specifies on the Bill of Lading, PROTECT FROM FREEZING; temperature control freight charges will apply.
<b>Residential Area /House/ Non-Commercial Delivery:</b>	<b>\$24.00</b> This charge is applied when we pick up or deliver to a property that is a Private Residence OR requires a commercial vehicle to operate on a non-commercial route, whether the property operates as a business or not. Also applies to job site deliveries/pick-ups.
<b>Scaling/Cubing:</b>	<b>\$28.70 per shipment</b> Shipments are subject to reweighing using Weights and Measures Canada-approved scales. For shipments subject to reweighing, the product, container, packaging, pallet and any other item attached to, or part of the shipment will be included in the reweighed weight. Also applies to shipments where there is no weight noted on waybill or shipper does not know the actual weight. For cube rules see Cube (Density).
<b>Single Shipment Surcharge:</b>	<b>\$23.00 per shipment</b> Single-shipment pick-ups not accompanied by other shipments from the same pickup location and not subject to the exception below. Exception: Shipments weighing 750 lbs or more.
<b>Stacking/Segregation:</b>	<b>\$2.75 CWT with \$28.00 minimum</b> This charge is applied when shipment(s) in our care are required to be segregated according to commodity, marks, brand, sizes, or other distinguishing characteristics. Requirements to break down wrapped or sealed skids also subject to this charge. This charge will be exempt when used in conjunction with Inside Pickup/Delivery.

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<b>Storage Charges:</b>	<p><b>Dry Freight: \$1.45 per CWT, per day - Minimum \$40.75 per day</b> <b>Temperature Control Freight: \$1.74 per CWT, per day - Minimum \$48.90 per day</b></p> <p>Shipments are expected to deliver as per the service schedule. Storage will be applicable on freight awaiting delivery, starting the day after the scheduled delivery date. Storage charges will be assessed based on the following:</p> <p>a) Delays in delivery at the request of the shipper or consignee, or due to:</p> <ul style="list-style-type: none"><li>• the consignee's inability to receive as per the Clark Freightways service schedule;</li><li>• the consignees receiving policies, such as the necessity of an appointment, or PO numbers not provided; or</li><li>• the BOL is missing critical information (including but not limited to incomplete or incorrect delivery address, contact details, missing PO numbers, Dangerous Goods paperwork).</li></ul> <p>b) Shipments held at depots for pickup by the customer will be given 24 hours of free storage time from the time that customer was notified. Weekends/holidays may be included in storage calculations when not delivered as per the service schedule.*</p>
<b>Supplementary Proof of Delivery:</b>	<p><b>\$26.75 per shipment</b></p> <p>This charge is applied when requested, on the Bill of Lading, to have the consignee:</p> <p>a) apply a store stamp (SS) to our proof of delivery; b) obtain a back door receiving document (BDR); or c) sign any proof of delivery other than the carrier's own delivery receipt. Clark Freightways and its partners will not be liable for any costs and/or fines as a result of not obtaining either SS, BDR, or any other form of supplementary proof of delivery.</p>
<b>Surcharge Eligibility:</b>	All rates are subject to applicable surcharges.
<b>Swamper Charges:</b>	<p><b>\$40 per hour with a 4-hour minimum</b></p> <p>The above represents the cost of a driver's helper only. This charge would be applied if the driver required a helper to load or unload the freight. It is applied to the total time spent performing the work required, including the time from the domicile terminal and return.</p>
<b>Terms of Payment:</b>	Freight charges are due 30 days from date of shipment subject to interest charges on overdue accounts at 2% per month (24% per annum).
<b>Valuation:</b>	Liability for damage and loss will be the lesser of the depreciated actual value, \$2.00 CDN per pound on the actual weight of the shipment or the declared value noted on the Bill of Lading. Declared value in excess of \$2.00 CDN per pound is subject to a valuation charge of 3%. Valuation charge = (declared value – (2 x actual weight)) x .03.

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